

PAYMENT PROCEDURE

1 On the Stellantis application

The screenshot shows the 'Car information' section with a Peugeot 308 and a 'Repair type' section for 'COMPLETE REPAIR'. A price table is visible:

Price without tax	
Subtotal (ex VAT)	XXXX €
Shipping (ex VAT)	XXXX €
Total (ex VAT)	XXXX €

Recommended public price XXXX€ HTVA

After having entered the data about the automatic transmission into the application, you are provided with a **summary of the information** and an initial quote estimate. Once confirmed, the request will be analysed by one of our specialists, who will get back to you by email within 48 hours with a validated price offer.

When the final quote is established, you are notified by email **and you can go to the application in order to process the payment**, which will confirm the order.

The screenshot shows the 'My account' page with a sidebar menu and a main section for 'AT6-III - 20GE18 - 9809761580'. The main section displays a progress bar with steps: Client, Diagnosis, Payment in progress, Payment approved, Pallet sent, Core ready for pick-up, Core in transit, Core received, Remanufactured, and Closed. The 'Payment in progress' step is highlighted. A 'PAY ORDER' button is visible at the bottom right.

1 Firstly, go to the **"My account"** tab by clicking on **"My profile"**, where you can find a summary of your information.

2 In the **"My orders"** tab, you will find the quote(s) for the current repair requests.

3 Your order will be changed to the status **"Diagnosis approved and awaiting payment"** and the **"PAY ORDER"** button will appear. Click here in order to start the payment process.

Once you have clicked on **"PAY ORDER"**, you will be redirected to the page below, where we ask that you first complete the following 4 steps:

1 We ask you to **confirm** the order summary one final time.

The final price to pay is as summarised in the basket:

VAT is (automatically) only added if you are located in Belgium.

If you are located in another country, the final amount to pay is exclusive of VAT.

The screenshot shows the payment confirmation page with a case number REP21000627. It includes a summary of the order, a price table, and a sidebar menu for 'My basket'.

Price without tax	
Subtotal (ex VAT)	XXXX € HTVA
Shipping (ex VAT)	XXXX € HTVA
Total (ex VAT)	XXXX € HTVA
Tax	XXXX €
Total	XXXX €

The sidebar menu includes: Order resume, Address, Shipping method, and Payment.

2 The next step is to **fill in your invoicing address and the delivery address.**

By clicking on the blue link underneath the drop-down menu, you will be taken to the following window to fill in all of the required information.

Subtotal (ex.VAT)	xxxxx € HTVA
Shipping (ex.VAT)	xxxxx € HTVA
Total (ex.VAT)	xxxxx € HTVA
Tax	xxxx €
Total	xxxxx €

Please ensure that you do not mix up the invoicing and delivery addresses, in order to avoid any logistical problems.

3 We will then ask you to **confirm the delivery method.**

Subtotal (ex.VAT)	xxxxx € HTVA
Shipping (ex.VAT)	xxxxx € HTVA
Total (ex.VAT)	xxxxx € HTVA
Tax	xxxx €
Total	xxxxx €

4 The final step is to process the payment: to do this, you will be asked to click on the **"PAY ORDER" button, which will redirect you to the Ingénico secure payment platform**, where several payment methods are available.

As soon as you click on the "pay my order" button, you will be redirected to our payment platform, where you can select the desired payment method: Visa, Mastercard, Maestro, Bancontact or bank transfer.

Please note that when paying by bank transfer, a processing time of up to two working days is required. Once the payment has been made, you will be redirected to your customer account.

The TOTAL price listed here must be paid

On the Ingénico payment platform

You will be automatically redirected to this page:

At the top right, a **reminder of the amount to pay and the order reference.**

Please stick to this amount – there is no need to add VAT. This will be done automatically if required in the summary of your basket.

Here, you can **choose your preferred payment method: by card** (Visa, Mastercard, Bancontact, Maestro) or by **bank transfer**.

CARD PAYMENT

By choosing one of the following 4 options, you will be redirected to a **card payment** window.

The **information to fill in** is the same for all 4 of these payment methods:

- Card holder name
- Card number
- Expiry date
- CVC – card verification code (except for Bancontact)

X X X X EUR
Order reference : REP21000570
Beneficiary : Aisin Europe SA

PAYMENT BY BANK TRANSFER

By choosing one of the following 4 options, you will be redirected to a **bank transfer payment** window.

Please ensure that you select the icon representing the country from which you are making the transfer.



XXXX EUR
Order reference : REP21000570
Beneficiary : Aisin Europe SA via Ingenico Financial Solutions NV/SA

Please confirm your order by clicking on the "Yes, I confirm my payment" button. All details on the bank transfer will be displayed on the next page.

I WOULD LIKE TO RECEIVE ALL DETAILS OF THE BANK TRANSFER AT THIS E-MAIL ADDRESS: (*)

* Mandatory fields

[Yes, I confirm my payment](#)

Which personal information is collected and how is it used ?

[Back](#) [Cancel](#)

You will be redirected to the following page, where we will ask you to **enter your email address**, to which a summary of the information to be provided during the transfer will be sent.

Once you have clicked on the "confirm payment" button, you will be redirected to a page providing you with the **information for the transfer**.

Please use the details of the reference starting with "RF.." in order to enable us to reconcile this payment correctly.

***If you are located in Belgium:** VAT is included in the final amount

***If you are located outside of Belgium:** there is no VAT (tax) to be added

Please note that once the transfer has been made, **it may take up to 2 working days to process** before it is validated in your Servicebox account.

XXXX EUR
Order reference : REP21000570
Beneficiary : Aisin Europe SA

VISA Visa Mastercard Bancontact

Maestro Bank transfer Bank transfer

Bank transfer Bank transfer

Which personal information is collected and how is it used ?

[Cancel](#)

ENTRUST

Payment processed by ingenico

About Ingenico Security Legal info

XXXX EUR *

Order reference : REP21000570
Beneficiary : Aisin Europe SA

DETAILS FOR THE BANK TRANSFER :

BANK ACCOUNT: XXXX → **Account number**

NOME OF THE BANK: XXXX → **Bank name**

IBAN ACCOUNT NUMBER: XXXX → **IBAN number**

BIC/SWIFT CODE: XXXX → **BIC code**

PAYMENT REFERENCE: XXXX → **Transfer reference**

IMPORTANT:
The bank transfer should imperatively include your unique payment reference: **RF04 614 810 327 6**. In order to identify this value as unique, please ensure this reference is on the free/structured communication as **RF04 614 810 327 6**. If this reference is missing or incorrect, please be aware of the risk that your payment might not be associated with your order.

To print this page: [click here](#) or use the print button of your browser.

[Close my order](#)